

# CITY OF HEALDSBURG

## UTILITY DEPARTMENT

UPDATE YOUR CONTACT INFO:



<https://bit.ly/UTILAFN>



## CUSTOMERS WITH MEDICAL NEEDS

The City of Healdsburg's Utility Department is committed to providing additional safety measures for customers who need energy for certain medical needs to include sending extra notifications for Public Safety Power Shutoffs (PSPS) and other related events. If you or someone you know has a qualifying medical condition or device, please use the QR code or link in the top left corner to sign up for our Medical Alert Program. Only one signup is needed per household.

Questions? Email us at [ContactUpdates@healdsburg.gov](mailto:ContactUpdates@healdsburg.gov)

### Examples of Qualifying Medical Conditions:

- Paraplegic, hemiplegic or quadriplegic condition
- Multiple sclerosis with additional heating and/or cooling needs
- Scleroderma with additional heating needs
- Life-threatening illness or compromised immune system, and additional heating and/or cooling are needed to sustain life or prevent medical deterioration
- Asthma and/or sleep apnea

### Examples of Qualifying Medical Devices:

- Aerosol Tent
- Air Mattress/Hospital Bed
- Apnea Monitor
- Breather Machine (IPPB)
- Compressor / Concentrator
- Dialysis Machine
- Electronic Nerve Stimulator
- Electrostatic Nebulizer
- Hemodialysis Machine
- Infusion Pump
- Inhalation Pulmonary Pressure
- Iron Lung
- Left Ventricular Assist Device (LVAD)
- Motorized Wheelchair/Scooter
- Oxygen Generator
- Pressure Pad
- Pressure Pump
- Pulse Oximeter/Monitor
- Respirator (all types)
- Suction Machine
- Total Artificial Heart (TAH-t)
- Ultrasonic Nebulizer
- Vest/Airway Clearance System

# ARE YOU PREPARED?

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- Sign up for the City's emergency alerts via NIXLE by texting your zip code (95448) to 888777
  - Keep emergency, family, and other important phone numbers accessible in hard copy.
  - Plan for medical needs such as prescriptions, medications that need refrigeration, or medical devices that require power.
  - If you are dependent on an electric or battery-powered medical device such as a breathing machine, power wheelchair, or dialysis, have a plan for an extended power outage.
  - If you have a backup generator, make sure it is ready and safe to operate. Always follow the generator's safety instructions and never refuel your generator while it's running.
  - Plan ahead for the needs of pets and/or livestock.
  - Keep a supply of bottled water: store one gallon of water per person per day for at least three days.
  - Freeze containers of water to help keep food cold in the freezer, refrigerator, or coolers in case the power goes out.
  - Keep your cell phone charged and identify back-up charging methods for phones and other electronic devices.
  - Prepare or re-stock your emergency kit with flashlights, portable cell-phone chargers, fresh batteries, first aid supplies, cash, water, and food that will last up to five days.
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**Healdsburg Utility Department's Wildfire Mitigation Plan:**



[bit.ly/CoHwildfire](https://bit.ly/CoHwildfire)